DSRC's COMPANY PROFILE

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DATA SOFTWARE RESEARCH COMPANY PRIVATE LIMITED

IT Enabled Services
19 Pycrofts Garden Lane
Nungambakkam
Chennai - 600 006.

Head office:
11 Smith Road
Off Mount Road
Chennai – 600 002.

DSRC – Overview

DSRC's IT Enabled Services Division has over four decade years of experience in providing data processing services.

Our clientèle include Government agencies, public and private sector companies and has been retained by our customers for decade years for the commitment and quality services we have rendered them.

Our operations are head-quartered in Chennai and have in-house high-volume data processing capability, large office space for storage and document handling, high-speed printing machines, know-how and proven software, highly automated system with human touch, connectivity to Depositories and competent and experienced full-time employees (FTEs).

Why DSRC?

- Over four decade years of existence in IT industry and IT enabled Services

- Proven Track Record of RTA experience and referenceable customers

- End-to-end solution in Data Processing services and dedicated and highly motivated professionals

- Access to technology and the IT infrastructure of its parent company DSRC which provides the software and infrastructure backbone to support IT*e*S services

- Infrastructure ready and capability to handle large volume of work, fully secure network system.

- Secure remote access to master data and reports to customers – anytime, anywhere.

The DSRC Advantage

- To provide focused attention and commitment, DSRC works with a limited set of customers and has been their preferred partner providing long-term value and advantage

- Ability to scale-up at short notice in terms of resource and technology - we have about 7,000 sq. ft of readily available infrastructure and office space and a 200-strong software development team to support any IT enabled service activity

- All our customers have been with us for over 20 years; all our KMPs have been working with DSRC for over 20 years and are **NISM certified**

- Strong retention rate of employees having business and domain expertise in the IT*e*S space – average experience of over 20 years with DSRC

- Most of our customers deem it an advantage to work with DSRC due to DSRC's vast experience in the field. We follow state-of-the-art technology and innovative methods for the benefit of our customers. For e.g., we had been the preferred and trusted business partner for many Mumbai and Chennai based companies.

Services Offered

- IT enabled services
- Data Processing services
- End-to-end high-volume applications processing to conduct online examinations.
- Digitization of documents (scanning) from hard-copy to digitizing , Indexing, storage and retrieval
- Bulk SMS and email
- Bulk self-adhesive Address Label Printing
- Bulk Mailing, SMS & Email Processing
- Bulk Inland-letter printing with perforation, folding and gumming
- Franking (bulk and daily mailing)
- Printing of envelopes, pre-printed stationery
- Human Resource supply on ad-hoc basis.

- Registrar and Share Transfer services from a few investor based companies to large corporates
- Connectivity to NSDL and CDSL
- IPO & Rights Issues
- Bonus related services
- Postal Ballot related services
- eVoting services
- Corporate Action and Commercial Paper processing
- Dividend/Interest Warrants processing
- De-listing services
- Back-office Services

Infrastructure

Office Space

- Our office buildings are fully owned by DSRC.

- Total space used by various departments of DSRC - 21,000 sq.ft. of 35,000 sq.ft.

- Total space used by ITeS Division alone – 7000 sq.ft

- Vacant space readily available to scale at short notice – 7,000 sq ft.

System Infrastructure

- Over 50 workstations dedicated to IT*e*S service operations; 50 readily available for new business.

- High-speed redundant connectivity to ISPs

- Ability to scale up system, infrastructure and workstations at short-notice

- Secure network and system infrastructure providing routine backup/storage options

- High-speed Laser printers that can churn out 20,000 copies of variable data per shift.

Software Development

We have a large in-house software development team of over 200 developers providing custom software application development, application maintenance and testing services to a wide variety of customers in the US, UK, Amsterdam and India.

Technology Expertise

DSRC has extensive experience in developing custom software applications using:

- Microsoft .Net
- Java & Open Source Technologies
- IBM Mainframe
- Oracle Solutions and Services
- Oracle eBusiness Consulting
- Software Testing and Test Automation

Human Resource

The ITeS Division has over 50 experienced and full-time staff

The average experience of each staff is 20 years in various skills of Share Registry and Transfers processing

Select List of Customers

- Bharat Petroleum Corporation Ltd, Mumbai
- ArcelorMittal Nippon Steel India Limited, Mumbai
- Staff Selection Commission, Southern Region, Chennai, Government of India
- Department of Posts, TN Circle, Government of India
- Essar Group of companies (6 companies), Mumbai
- TTK Healthcare Ltd, Chennai
- Vijaya Hospitals & Healthcare Limited, Chennai

Accreditation

DSRC is registered with SEBI as Category **1** and connected to both NSDL and CDSL.

Contact Information

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For more information about DSRC's IT Enabled Services, please visit our website at https://dsrc.com/bpm